

RPA Privacy Statement

Who are we?

We are **The Rugby Players' Association (the RPA, we, us and our)**. We are a trade union representing athletes who currently play or have played rugby union in England at a professional or semi-professional level. Our office is at 5th Floor, Regal House, 70 London Road, Twickenham, TW1 3QS. We are committed to protecting and respecting your privacy.

Purpose of this Privacy Statement

This Privacy Statement sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By clicking on the link above, you are accepting and consenting to the practices described in this policy.

For the purposes of European and UK data protection law, (the "**Data Protection Law**"), the data controller is The Rugby Players' Association.

How do we collect information from you?

We obtain information from you in the following ways:

When you interact with us directly, for example:

- When you contact us about services;
- participation in Restart Rugby fund raising efforts, such as a raffle;
- if you directly give us any information via forms, for example, if you make bookings with us for events;
- use of the Players' Lounge;
- if you sign up to receive email newsletters.

When you interact with us through partners or suppliers working on our behalf: This could be if you access a service, such as an online shop, which is delivered through a trusted organisation working on our behalf and always under our instruction.

When you interact with us through third parties: This could be if you provide a donation through a third party such as Just Giving or one of the other third parties that we work with and provide your consent for your personal information to be shared with us.

What type of information is collected from you?

- Information you provide in order to enter a competition or promotion such as a raffle, for example your name, address, telephone number and email address;
- Information you provide to us in order to secure tickets for events for example your name, address, telephone number and email address;
- Records of your previous bookings and involvement in funding raising efforts for the Restart Rugby;
- Personal data (including your name, address, telephone number and email address) that you have provided to us when you signed up to receive Restart Rugby email newsletters or attended Restart Rugby events.
- Personal data (including your name, address, telephone number and email address) that you have provided to us as part of a Restart Rugby Grant application.

If you make a purchase from us, your card information is not held by us, it is collected by our third-party payment processors, who specialise in the secure online capture and processing of credit/debit card transactions.

If you use our website at www.therpa.co.uk, we will collect certain information from you including your IP address through your use of the website. You can read more about how we collect that data in our [Website Privacy and Cookie Policy](#).

How is your information used?

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Communicate with you via email, providing you with information on Restart Rugby news, Restart Rugby and RPA events and fundraising opportunities.
- Deal with entries into a fundraising promotion, such as a competition or a raffle; to process a booking you have made;
- Notify you about any changes to our website, including improvements and service changes;
- Maintain records of your previous attendance at Restart Rugby/RPA events and engagement with Restart Rugby fundraising efforts
- Meet our obligations arising from any contracts entered into by you and us;
- Assessing your eligibility for any Restart Rugby charitable grant;

The data collected will be stored either on our internal online database or on a third party's secure online database on the RPA's behalf and shared within the RPA for the purposes set out above.

Where we engage a third party to assist in the tasks set out above, your information will be shared with that third party on a confidential basis and subject to the standards of data protection set out in UK legislation at the relevant time and any other relevant legislation or codes of practice. Your data will only be used by the third party for the purposes set out above and strictly on the RPA's behalf. By clicking on the link above, you agree to us using your data for those purposes and sharing it with relevant third parties contracted by us for those purposes.

How long do we keep this data for?

We review our retention periods for personal information on a regular basis. We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us.

Your rights in relation to your data

If you wish to discuss this Privacy Statement, the data that you are providing or if you have any concerns about your data and/or the way that the RPA deals with it please contact Natalie Beckett by email: nbeckett@therpa.co.uk or by phone 020 3053 6685.

You have the right to withdraw consent for the processing of your personal data at any time.

You also have a number of other rights, including, the right to make a request for details of the data we process, the right to have that data transferred, to have inaccuracies corrected, to have information erased and to prevent direct marketing. More information about those rights can be found on the Information Commissioner's website: www.ico.org.uk and you are entitled to make complaint to the ICO if you are unhappy with the way in which the RPA has handled your data.